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# Periodic Review and Small Business Impact Review Report of Findings

Agency name	Virginia Department of Health
Virginia Administrative Code (VAC) Chapter citation(s)	12VAC5-431
VAC Chapter title(s)	Sanitary Regulations for Hotels
Date this document prepared	August 11, 2022

This information is required for executive branch review and the Virginia Registrar of Regulations, pursuant to the Virginia Administrative Process Act (APA), Executive Order 19 (2022) (EO 19), any instructions or procedures issued by the Office of Regulatory Management (ORM) or the Department of Planning and Budget (DPB) pursuant to EO 19, the Regulations for Filing and Publishing Agency Regulations (1 VAC 7-10), and the *Form and Style Requirements for the Virginia Register of Regulations and Virginia Administrative Code.* 

#### **Acronyms and Definitions**

Define all acronyms used in this Report, and any technical terms that are not also defined in the "Definitions" section of the regulation.

"Board" or "State Board" means the State Board of Health.

## Legal Basis

Identify (1) the promulgating agency, and (2) the state and/or federal legal authority for the regulatory change, including the most relevant citations to the Code of Virginia or Acts of Assembly chapter number(s), if applicable. Your citation must include a specific provision, if any, authorizing the promulgating agency to regulate this specific subject or program, as well as a reference to the agency's overall regulatory authority.

The promulgating agency is the State Board of Health. Chapter 2 of Title 35.1 of the Code of Virginia enumerates the legal authority for VDH to regulate hotels.

Section 35.1-11 of the Code of Virginia states,

"The Board shall make, adopt, promulgate, and enforce regulations necessary to carry out the provisions of this title and to protect the public health and safety. In promulgating regulations, the Board shall consider the accepted standards of health including the use of precautions to prevent the transmission of communicable diseases, hygiene, sanitation, safety, and physical plant management."

In addition, Section 35.1-13 of the Code of Virginia states,

"Regulations of the Board governing hotels shall provide minimum standards for, but shall not be limited to: (i) food preparation and handling; (ii) physical plant sanitation; (iii) the provision, storage, and cleansing of linens and towels; (iv) general housekeeping and maintenance practices; (v) requirements for approved water supply and sewage disposal systems; (vi) vector and pest control; (vii) swimming pools, saunas, and other similar facilities, including personnel standards for the operation thereof; (viii) ice machines and dispensers of perishable food items; and (ix) a procedure for obtaining a license."

#### **Alternatives to Regulation**

Describe any viable alternatives for achieving the purpose of the regulation that were considered as part of the periodic review. Include an explanation of why such alternatives were rejected and why this regulation is the least burdensome alternative available for achieving its purpose.

There are no viable alternatives for achieving the purpose of the regulation. The Regulations enable the Board to fulfill its statutory mandates as established in Chapter 2 of Title 35.1 of the Code of Virginia. Further, the Regulations are necessary to ensure that the Board's statutory requirements are executed in the least burdensome and most efficient and cost effective manner possible while protecting the health, safety, and welfare of the citizens of Virginia.

## **Public Comment**

<u>Summarize</u> all comments received during the public comment period following the publication of the Notice of Periodic Review, and provide the agency's response. Be sure to include all comments submitted: including those received on Town Hall, in a public hearing, or submitted directly to the agency. Indicate if an informal advisory group was formed for purposes of assisting in the periodic review.

An informal advisory group was not formed for the purposes of assisting in the periodic review.

Commenter	Comment	Agency response
Robert Melvin,	The commenter provided several	The board thanks the commenter for their
Director,	suggestions as the agency reviews	comment. The specific recommendations will
Government	the Regulations:	be considered while the agency drafts the
Affairs	<ol> <li>Amend section 12VAC5-</li> </ol>	proposed amendments.
	431-80 to remove the date	
	of mailing from the timeline	
	in which an order becomes	

	effective. Commenter	
	states removing this	
	language will allow more	
	time for a regulant to	
	comply with an order.	
2)	Amend section 12VAC5-	
	431-210 to include	
	language that would allow	
	a permit holder that fails to	
	submit a written request for	
	an informal fact finding	
	conference within 10	
	working days of receipt of	
	a suspension notice shall	
	have the right to request	
	an informal fact finding	
	conference. The current	
	language states the	
	suspension is sustained	
	when the permit holder	
	fails to timely submit a	
	hearing request. The	
	commenter states this	
	would allow the regulant to	
	have a hearing after permit	
	suspension.	
3)	Amend section 12VAC5-	
	431-260 to include	
	language to allow	
	additional time to schedule	
	an informal fact finding	
	conference following the	
	release of an inspection	
	report.	
4)	Amend section 12VAC5-	
	431-340 to remove	
	language where a permit	
	holder is required to	
	notice/notify the public that	
	any utensils or equipment	
	supplied were sanitized	
	and further sanitation of	
	these items is available	
	upon contacting the	
	manager. The commenter	
	stated this notice is	
	unnecessary if equipment	
	to sanitize items is	
	available to the public.	
5)	Amend section 12VAC5-	
	431-370 to add language	
	to allow staff to collect	
	solid waste from rooms	
	upon guest check out,	
	upon guest request, or	

	within three days of check	
	in, whichever occurs first.	
	The Regulations require	
	daily solid waste collection.	
	The commenter states this	
	language is necessary as it	
	takes into consideration	
	when guests request not to	
	be disturbed during their	
	stay.	
6)	-	
	431-380 to add language	
	where a permit holder is	
	not found in violation of	
	this section if they working	
	with a reputable pest	
	control vendor to mitigate	
	pests on the premises, The	
	commenter states this	
	takes into account permit	
	holder working in good	
	faith to address	
	infestations.	
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7)	Amend section 12VAC5- 431-480 to certain	
	language regarding the	
	posting of hotel room	
	rates. The commenter	
	states the guest agrees to	
	the rate for their stay and	
	room rates fluctuate based	
	on supply and demand.	

# Effectiveness

Pursuant to § 2.2-4017 of the Code of Virginia, indicate whether the regulation meets the criteria set out in the ORM procedures, including why the regulation is (a) necessary for the protection of public health, safety, and welfare, and (b) is clearly written and easily understandable.

The Regulations meet the criteria set forth in Executive Order 19 (2022) and the criteria set out by the Office of Regulatory Management.

The Regulations provide standards for the permitting of hotels in the Commonwealth of Virginia. Such standards address the following areas of public health and safety: physical plant sanitation; the provision, storage, and cleanliness of linens and towels; general housekeeping and maintenance practices; requirements for approved water supply and sewage disposal systems; vector and pest control; swimming pools, saunas, and other similar facilities, including personnel standards for the operation thereof; ice machine sanitation and operation; and a procedure for obtaining a license. These standards are necessary to protect the public health, safety, and welfare of hotel patrons and staff. In addition, the regulations are clearly written and understandable.

## Decision

*Explain the basis for the promulgating agency's decision (retain the regulation as is without making changes, amend the regulation, or repeal the regulation).* 

If the result of the periodic review is to retain the regulation as is, complete the ORM Economic Impact form.

The regulation has not undergone a comprehensive review since its initial administrative codification, approximately 20 years ago. The regulation, in its current form, does not reflect existing industry standards, changes in technology or safety, or best practices for public safety. The agency is recommending that the regulation be amended.

## **Small Business Impact**

As required by § 2.2-4007.1 E and F of the Code of Virginia, discuss the agency's consideration of: (1) the continued need for the regulation; (2) the nature of complaints or comments received concerning the regulation; (3) the complexity of the regulation; (4) the extent to the which the regulation overlaps, duplicates, or conflicts with federal or state law or regulation; and (5) the length of time since the regulation has been evaluated or the degree to which technology, economic conditions, or other factors have changed in the area affected by the regulation. Also, discuss why the agency's decision, consistent with applicable law, will minimize the economic impact of regulations on small businesses.

Chapter 2 of Title 35.1 of the Code of Virginia mandates the Board to make, adopt, regulate, and enforce regulations necessary to protect public health and safety at hotels. The continued need for the regulation is established in statute and is not discretionary. The sole comment received regarding the regulation appears to highlight areas where the current requirements may not represent best practices related to the administration of the regulation or industry standards. Additional review is warranted. The regulation is clearly written, easily understandable, and does not overlap, duplicate, or conflict with any federal or state law or regulation.

As the agency is recommending to amend the regulations, staff will engage with stakeholders and the regulated community regarding any proposed amendments to minimize the economic impact of regulations on small businesses, while maintaining appropriate regulatory standards to ensure the safety, health, and welfare of the public.